



Season of Goodwill by S. Bee - Setting the Scene

Jess works in a busy call centre under the beady eye of her battle-axe line manager, Muriel. She's struggling to get into the Christmas spirit, recalling that this time last year she was ditched by her boyfriend, Liam. But as she becomes swept up by events, her life starts to change.

Helpful Vocabulary and Phrases

When I read my Secret Santa name
A tub of chocolates would have to do
Christmas spirit
My tasks at the call centre
Encountered my neighbour Mr Kershaw
Rex has run off
Beloved whippet
My arthritis
His lead on
I spotted Rex near the park
Work part-time
Three times a week
There was a crisis
Clare, a new recruit
I'm locked out of the system
In the corner
Intimidated by her stern manner
Luckily, Muriel was in meetings
On her desk and slunk away
Do you like singing, Jess?
Saturday
Hospice
Carol singer short
Susan Boyle
Don't need to rehearse
Song sheets
Stack of paper
I felt Christmassy
Back at work on Monday
To tick you off
Mentor
Moment to brood